

# **Sorell Driving School**

## **Cancellation Policy**

*At Sorell Driving School we understand that from time to time you may need to reschedule a lesson due to family/work commitments.*

*When you book a lesson or assessment with Sorell Driving School you are securing a professional Driver Trainer/ Assessor's time and the use of a Custom training vehicle for your lesson/assessment.*

*We ensure that these resources and time are allocated to you only for the lesson /assessment booking as a result there are associated costs with reserving you these resources.*

- **LESSONS-** *for a lesson of any type we require **24 hours' notice** for cancellation. If cancellations become common you will be asked to pay the lesson fee upfront, if you continue to cancel you will lose your lesson fee.*
- **P1 Assessment-** *For assessments we require **48 hours or 2 business days' notice** because your booking is placed on a statewide central booking system. If you don't arrive on time for your test or you forget your **license** or **logbook** or it hasn't been filled in correctly you will lose your booking fee and the test won't happen. If you don't bring your **9-month exemption form** or **your car is not suitable** the test will be cancelled, you will lose your booking fee. If you call in sick, we will need to see a doctor's certificate.*
- *For vehicle suitability please see **"Vehicle Suitability Form"***
- *Remember when you cancel it costs us money!*